

01.06.2020

## QUALITY POLICY

We will meet customer requests and expectations by offering the best in quality, service and price,

We will ensure internal customer satisfaction by acting with the approach of each process as the customer of the previous process,

Acting with the awareness that the most important resource is quality, we will adopt the principle that quality is not controlled but produced,

We will continuously improve our quality by training our employees and ensuring their participation,

We will be in front of the leading companies in the sector by constantly increasing our market share,

We will refrain from activities that may harm the environment by showing the necessary importance,

To ensure the satisfaction of our employees and the expectations of customers and to contribute to their development,

We will continue our work as soon as possible and economically, based on impartiality, independence, honesty, confidentiality, reliability and legal conditions, in accordance with up-to-date defined test methods, by providing good technical practice conditions,

We will carry out tests using the best technological test devices in accordance with the test methods and standards, by demonstrating good professional practices with our expert staff who are constantly trained in their fields and know their targets,

Commitment and declaration that we will work in accordance with the policies and procedures prepared in accordance with the requirements of the TS EN ISO 9001 and TS EN ISO / IEC 17025 standard, and that we will comply with the TS EN ISO 9001 and TS EN ISO / IEC 17025 standard as laboratory management and carry out the necessary studies for the continuous improvement of its effectiveness.

Bulent AKINCI  
GENERAL MANAGER